

TRANSLATION FROM GERMAN ORIGINAL; ONLY THE GERMAN ORIGINAL IS BINDING AND VALID

**Information on Data Protection in connection with the Annual General
Meeting of Raiffeisen Bank International AG on
20 October 2020**

Raiffeisen Bank International AG processes the personal data of shareholders or their proxies and other persons attending the General Meeting (the "participants"), in particular name, address, date of birth, registration number of legal entities, depository credit institution, securities account number, number of shares, voting card number, e-mail address and where applicable telephone number, on the basis of the applicable data protection laws and the Stock Corporation Act (*Aktiengesetz*) in order to enable them to exercise their rights at the General Meeting.

Raiffeisen Bank International AG receives this data from sources including depository credit institutions (deposit certificates) or from the participants themselves when registering for the General Meeting, when requesting access details and/or appointing proxies and from input to the AGM portal. In principle, participants are obliged to provide Raiffeisen Bank International AG with the necessary information. The processing of participants' personal data is necessary for participation in the General Meeting and for its proper preparation, execution and related activities following the General Meeting. Raiffeisen Bank International AG, Am Stadtpark 9, 1030 Vienna (www.rbinternational.com/imprint), is responsible for the processing. The legal basis for the processing is compliance with legal obligations pursuant to Article 6 (1) (c) of the General Data Protection Regulation and pursuit of legitimate interests of the Company or those of a third party within the meaning of Article 6 (1) (f) of the General Data Protection Regulation.

Raiffeisen Bank International AG has a legitimate interest in ensuring the orderly proceeding of the General Meeting. When you submit, in accordance with the Ministry of Justice Regulation on the more detailed provisions for the conducting of meetings under company law without the physical presence of the participants and on passing resolutions in alternative ways (COVID-19 Company Law Ordinance (*Gesellschaftsrechtliche COVID-19-Verordnung*), Federal Law Gazette II No. 140/2020) and the specifications set out in the invitation to the General Meeting, questions through the AGM portal or by other means prior to or during the General Meeting, or state an objection in the General Meeting to resolutions passed by the General Meeting, in order to deal with them we process information on name, address, date of birth, register number of legal entities, name of depository credit institution, securities account number, number of shares, voting card number and e-mail address. If you authorize a third party for the purposes of the General Meeting, we also process the name and address of the authorized party.



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Service providers and data processors commissioned by Raiffeisen Bank International AG for the purpose of organizing the General Meeting (including in particular IT as well as back office service providers such as Link Market Services GmbH, Siebensterngasse 32-34,

1070 Vienna) receive from Raiffeisen Bank International AG only those personal data which are necessary for the execution of the service commissioned and process these data solely in accordance with Raiffeisen Bank International AG 's instructions.

An audio recording is made during the General Meeting to facilitate the taking of the minutes by the notary who records them.

The special proxy representatives present at the General Meeting or their authorized representatives, the notary and all shareholders participating online by way of connection through the AGM portal may examine the legally mandated list of participants and the personal data specified therein (including name, place of residence and number of shares).

In compliance with its legal obligations, Raiffeisen Bank International AG also passes on the personal data of shareholders and their proxies to public authorities such as the commercial register or Financial Market Authority. A data transfer to third countries (states outside the European Economic Area - EEA) does not take place in principle.

All data collected through the use of cookies, device identification and similar processes is always used in anonymized form by Raiffeisen Bank International AG and is not amalgamated with stored customer or profile data.

Raiffeisen Bank International AG temporarily stores the participant's IP address used for Internet access on every visit to the AGM portal as well as the pages that they visit, or in the apps if applicable the device number, in order that basic services such as access rights function.

In the whole range of services for the General Meeting, Raiffeisen Bank International AG uses the latest security standard (256-bit encryption). Data are encrypted directly on transmission and all information relevant for data protection purposes is stored in encrypted form in a secure database. In order that participants' access can be administered, a session cookie (which is deleted on closing the browser) is necessary.

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Cookies used for the AGM portal

Cookie	Description	Storage period	Classification
PHP session ID	Standard session identification for PHP	Deletion upon closing of browser	Necessary
cookieaccepted	Cookie for saving the consent to cookie functionality in order that this be hidden from view.	10 days	Necessary

Browser settings

You can decline the storage of cookies by websites and applications on your devices or adjust your browser settings. In the latter case, users receive a warning prior to cookies being stored. Users can also adjust their settings in such a way that their browser either declines all cookies or only third party cookies. Users can also delete stored cookies at an earlier time. It should be noted that the settings must be separately adjusted for every browser and on every device used. In the event that users do not want cookies to be utilized, Raiffeisen Bank International AG would like to highlight that to our regret we are not able to guarantee that our AGM portal will properly function without the use of cookies.

The data of the participants will be anonymized or deleted after the end of the respective applicable legal periods. In addition to the legal storage and documentation periods resulting from the Commercial Code (*Unternehmensgesetzbuch*), the Federal Tax Code (*Bundesabgabenordnung*) and the Banking Act (*Bankwesengesetz*) among other areas, the legal limitation periods, which may in certain cases be up to 30 years according to the Civil Code (*Allgemeines Bürgerliches Gesetzbuch*), must also be taken into account with respect to the storage period.

All participants have the right to information, correction, deletion or restriction of the processing of personal data concerning them, the right of objection to the processing and the right to data portability in accordance with the conditions of data protection law.

Participants can exercise these rights with respect to Raiffeisen Bank International AG free of charge using the following contact details:



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Raiffeisen Bank International AG
Group Data Privacy Office
Am Stadtpark 9, 1030 Vienna, Austria
datenschutz@rbinternational.com
+43 (0)1 71 707-8603

In addition, participants have a right to lodge a complaint with the Austrian Data Protection Authority (www.dsb.gv.at) pursuant to Article 77 of the General Data Protection Regulation.

Contact details of Raiffeisen Bank International AG 's data protection officer:

Raiffeisen Bank International AG
Am Stadtpark 9, 1030 Vienna, Austria
datenschutzbeauftragter@rbinternational.com
+43 (0)1 71 707-1041

There is no automated decision-making pursuant to Article 22 of the General Data Protection Regulation.

Further information on data protection can be found at www.rbinternational.com under "Data protection".